



WHEN TO REGISTER WITH FEMA:

- If you are a renter and lost items in the flood
- If you are a homeowner and your home was damaged and/or you lost items in the flood



WAYS TO REGISTER WITH FEMA:

- Call 211 or visit www.vermont211.org to register
- Visit www.disasterassistance.gov to register
- A FEMA rep may visit your home to help you register
- You have until September 12th to register with FEMA



DOCUMENT YOUR LOSSES FOR FEMA:

- File a claim with your homeowners or renters insurance
- Take photos of damage and keep them on your phone
- Keep receipts of everything
- Make a list of the items you lost in the flood



THINGS TO KNOW ABOUT WORKING WITH FEMA:

- A FEMA rep will never ask you for money
- FEMA will call you after you register
- You will need a working phone with voicemail set up
- Answer the call even if you don't recognize the number
- FEMA will set up an appointment to visit your home and write up a report
- You will need to be home when the FEMA rep visits
- Make sure you have a valid form of identification
- You will need a mailbox or bank account if you are eligible for FEMA financial relief
- You may not be reimbursed for all that you lost or at the same value and you may be denied financial assistance



CALL OR VISIT CAPSTONE IF:

- A FEMA rep visited your neighborhood but didn't visit you
- FEMA never visited and you need help with the application
- You never registered and you need help



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